

ISRM

Annual Awards

2024

www.theism.org



Annual Awards 2024

In the almost six years it was publicly launched in March 2019, the ISRM has grown to be a genuinely global institute of significance and influence.

This has been almost entirely down to the efforts of our global community of Members, Fellows, friends and supporters.

Our Chapters are led by volunteers who take on that role out of good will and a belief that the ISRM, whether at local level or in terms of developing global frameworks and initiatives, is creating something that is of value, both in the immediate terms for its members and supporters but also from more strategic and conceptual perspectives as well.

Our Annual Awards programme is an opportunity to publicly acknowledge those people who we feel have given outstanding service over the last year, but with the recognition that pretty well everyone who is involved in the ISRM and has given us their support could equally have been acknowledged in this way.

I would like to thank everyone who has been part of the ISRM journey over the last year, and in particular congratulate those who have been chosen for the 2024 Outstanding Achievement Awards.

I wish you all continued health, happiness, success and prosperity in 2025.



David Rubens
Executive Director, ISRM

Fellow of the Year Award



Lord James Arbuthnot F.ISRM

Lord James Arbuthnot was one of the very first people we invited to join our initial collection of Fellows when we established the ISRM in March 2019. He was recognised as a leading player in the UK's national resilience dialogue and was someone we naturally wanted to be part of the ISRM network.

We were delighted when he accepted that invitation, and we are even more delighted that almost six years later we can recognise the work that James has done since that time in making him the ISRM 2024 Fellow of the Year.

James has gained national prominence in the last twelve months due to his activities in talking a leading role in bringing the systemic injustices suffered by the victims of the Post Office Horizon computer scandal to national attention. This was a situation in which the Post Office, having introduced a new computer system to facilitate local post office branch account management, then identified thousands of post office managers as having committed fraud to such a degree that hundreds were prosecuted, fined and imprisoned. This was largely focussed on the south Asian community that had traditionally run local post offices under a franchising system, and who were devastated when such accusations attacked their honesty, integrity and personal and professional reputations within their communities.

These accusations led to multiple miscarriages of justice, including imprisonment, bankruptcy and in some cases, suicide, despite the fact that it was known at the time, and has been proven now, that post office senior managers were fully aware that the Horizon system was faulty, and could be and most likely was responsible for the discrepancies in the accounting procedures.

James was a persistent and vocal champion of the post masters and mistresses, making his voice heard in multiple contexts to ensure that the truth of the fallibility of the Horizon system was acknowledged, and that the senior leadership of the Post Office held to account.

Besides that, James has taken a leading role in exploring the critical issues around the UK's national resilience frameworks, chairing the House of Lords Special Select Committee examining the UK's current state of national resilience and exploring options for the development of an all-encompassing fit-for-purpose national resilience strategy.

The publication of his report in December 2021, 'Preparing for Extreme Risks: Building a Resilient Society', highlighted many of the all-of society planning and preparedness themes that have become a central part of the ISRM's global urban resilience programmes.

We are grateful for Lord James Arbuthnot's support and friendship, and are delighted though this award to recognise his significant contribution to the UK's resilience, as well as to the restoration of nature justice in the Post Office scandal.

Regional HUB of the Year Award



Dr. Gavriel Schneider F.ISRM

ANZ HUB President

ANZ HUB

The ISRM ANZ HUB has had an impactful year, hosting a wide range of events in both online and in-person formats. These gatherings addressed key issues such as security challenges, cybersecurity, climate change and resilience, bringing together regional leaders to share insights and explore current trends.

Notable online events included the ISRM Risk Rendezvous Series on the Impacts of the WEF's 2024 Global Risks Report and a Webinar on Global Risk Trends – An Australia and USA Perspective.

In addition to these events, the Chapter facilitated valuable networking opportunities through gatherings like the ISRM VIC Networking Drinks, providing a platform for professionals to connect and collaborate. These initiatives have strengthened the risk management community across the ANZ region.

The ANZ Chapter also extended its influence by supporting major industry conferences. It was a proud partner of the 7th Protective Security in Government (PSG) Conference in Canberra on October 29-30, 2024. Organized by the Australian Security Research Centre (ASRC) in collaboration with the Department of Home Affairs, this conference focused on "Collaborating for Protective Security Success," emphasizing cross-sector cooperation and multidisciplinary partnerships in advancing protective security.

In May, Dr Gavriel Schneider, President of the ANZ Chapter, delivered a hybrid presentation at 4 World Trade Center, hosted by the ISRM New York Chapter. His session on "Presilience, Resilience, and the Psychology of Risk" introduced the concept of Presilience, which goes beyond traditional business continuity to focus on thriving after disruptions and enhancing performance. Dr Schneider shared practical strategies for stress management, decision-making and understanding risk appetites, underscoring the importance of agility and adaptability in today's business environment.

Beyond its event-driven activities, the ANZ Chapter has been instrumental in editing the ISRM Global Journal. This publication provides a platform for innovative research and thought leadership, advancing the field's body of knowledge and contributing to the development of risk management practices worldwide.

The achievements of the ANZ Chapter reflect ISRM's commitment to excellence. Through its proactive and innovative approach, the Chapter has positioned itself as a leader in risk management across the ANZ region, setting the standard for addressing both challenges and opportunities within the field.

Chapter of the Year Award



Rob Currie F.ISRM
Canada Chapter Chair



Andrea Chedas
Canada Chapter Vice-Chair

CANADA CHAPTER

Established in August 2023 as a cornerstone of the ISRM North America Hub, the ISRM Canada Chapter has experienced significant growth in 2024. Under the leadership of Chair Rob Currie and Vice Chair Andrea Chedas, the Chapter has evolved into a vibrant, engaged community. Within just one year, it has built a strong membership base, launched multiple initiatives and become the first in the Hub to form a complete executive board. Notably, it also appointed the Hub's first-ever Young Professional Liaison, Danielle Weddepohl, emphasizing its commitment to fostering emerging talent.

The Chapter's intellectual contributions include impactful articles such as Musaab Fagiri's Sudan's Crisis: Strengthening Security, Resilience, and Humanitarian Response, Andrea Chedas and Rob Currie's Human Behaviour and Its Impact on Crisis, Building Blocks to a Global Investigation Program and Andrea Chedas' The Heart and the Art of De-escalation.

Rob Currie's leadership has been further recognized with his appointment as ISRM's inaugural Director of Fellows Liaison, a role that underscores the value of ISRM's global network of Fellows. Under his stewardship, these connections will continue to grow on personal, regional and global levels.

The Chapter's success is also attributed to Vice Chair Andrea Chedas, whose contributions span content development, governance and recruitment. Andrea further showcased her leadership by participating in The Women in Security documentary.

Looking ahead, the ISRM Canada Chapter is poised for continued success, driven by its strong leadership, engaged membership and commitment to nurturing emerging talent. As it focuses on advancing security and risk management, the Chapter is well-positioned for further growth in 2025 and beyond.

Global Influencer of the Year Award



Sheela Patel F.ISRM

Founding Director, SPARC

Sheela Patel is a long-standing friend and supporter of the ISRM, and one of the most inspirational and influential leaders we know.

Society for the Promotion of Area Resource Centres is one of the largest Indian NGOs working on housing and infrastructure issues for the urban poor. In 1984, when SPARC was formed, it began working with the most vulnerable and invisible of Mumbai's urban poor - the pavement dwellers. SPARC's philosophy is that if we can develop solutions that work for the poorest and most marginalized in the city, then these solutions can be scaled up to work for other groups of the urban poor across the country and internationally.

Since 1986, SPARC has been working in partnership with two community-based organizations the National Slum Dwellers Federation and Mahila Milan. Together, they are known as the Alliance. Today, the Alliance works in about 70 cities in the country and has networks in about 25 countries internationally.

This award recognises both a lifetime of service and devotion, but also an inspirational leader and influencer who is highly focussed on developing real solutions to real world needs in a way that allows for people to regain ownership and agency over their own lives.

Local Influencer of the Year Award



Dr. Gavriel Schneider F.ISRM

ANZ Hub President

Dr Gavriel Schneider has once again demonstrated the power that a combination of academic rigour and discipline, organisational leadership and inspirational vision can deliver.

Gav has led the ISRM in Australia since its inception in October 2019, and the fact that it now has representatives in every major city is a demonstration of the impact that he has had in developing real world solutions that can have significant impact in real ways.

Gav has led the ISRM in establishing relationships with many of the leading security and risk management organizations in Australia, where his personal and professional contributions were recognised this year as he was named runner-up in the IT & Telecoms category at The CEO Magazine's 2024 Executive of the Year Awards

As well as his activities at ISRM, Gav is Group CEO of Risk2Solutions, a boutique consultancy that provides professional services and operational solutions to the education, energy and resources sectors, Federal, State and Local government, and a multitude of private and publicly listed companies across Australia and internationally.

Though his development of the Presilience[®] concept of organizational resilience development, Gav has made a significant contribution to our understanding of resilience and the methodologies that are required to develop it across a range of sectors.

This award is recognition of Dr Gavriel Schneider's visionary leadership and his dedication to building a robust, integrated understanding of risk management that empowers organisations to not only survive disruption but thrive through it.

Young Professional of the Year Award



Rayssa Rodrigues Vitorio

Ireland Chapter

Rayssa Rodrigues Vitorio was awarded the Outstanding Young Security Professional Award at the 2024 Outstanding Security Performance Awards (OSPAs) in Dublin. This prestigious recognition highlights her exceptional dedication, innovative approach and passion for advancing security practices, positioning her as a rising star in the industry.

As a young professional at Manguard Plus, Rayssa has made a significant impact through her diverse roles and expertise. With a background in production engineering and business, along with specialized certifications such as CPO and CSSM from the International Foundation for Protection Officers (IFPO), she excels as a quality and compliance officer, upholding the highest operational standards.

In her role as the Women in Security (WIS) Liaison for the ISRM Ireland Chapter, Rayssa advocates for inclusivity and empowers women in the field. Her journey is a testament to resilience, having overcome both language barriers and gender biases.

Beyond operational excellence, Rayssa's efforts focus on fostering an inclusive, ethical security environment, establishing her as a role model in the sector.

Administrator of the Year Award



Majkl Velner

ISRM HQ

IT & Design Manager

Majkl was the first person to join the ISRM team even before the ISRM formally existed, back in 2018. He has been our design guru and technology manager since then, and he has been behind every major development that we have seen in the ISRM until today.

We made the decision right from the start that everything about the ISRM would have a 'high design' feel to it, from our website, marketing material, events, reports and everything else we could think of.

The fact that the ISRM has developed a globally recognised brand and image is entirely down to the work that Majkl has put in over the last six years.

He has also been responsible for ensuring that our HQ management team functions smoothly, and together with our Admin Manager Jen De Leon, is the only constant in an ever-changing cast of people who have been part of the team for longer or shorter periods.

We are all grateful for the outstanding work that Majkl continues to provide to the ISRM's programmes on a weekly basis, and we are delighted to recognise his input, support and contribution with this award.

Partner Organisation of the Year Award



 castleasia.com

CastleAsia is a regional strategic leadership forum, based out of Jakarta, that offers sector-leading insight and analysis, networking opportunities and a range of programmes and events that have established them as one of the leading professional organisations in the region.

We have been delighted to have established a relationship with CastleAsia since our first meeting as part of the EU Erasmus Plus (BUiLD) programme (Building Universities as Leading in Disaster Resilience) in 2023. Since then, CastleAsia Founder James Castle and Executive Director Ian Betts have been strong supporters of ISRM in the region, culminating in a week-long visit to Jakarta by ISRM Executive Director Dr David Rubens in September 2024, during which time it became clear that both organisations had a shared vision, energy and culture that meant that there would be considerable benefit from collaboration.

Since that time, Ian and David have worked on a number of separate programmes together, and have arranged for a return visit by David to Jakarta in February 2025, during which they will host an in-person Level 5 Award in Corporate Risk and Crisis Management and a 3-day ISRM conference looking at the issues of strategic risk and crisis management from academic, government and corporate perspectives.

The senior management teams at ISRM and CastleAsia are committed to exploring further options for collaboration and mutual support in 2025, and we are looking forward to seeing what we can achieve together in this most exciting of strategically significant regions.



 bidvestnoonan.co.uk

Bidvest Noonan is one of the leading security management companies in the UK, fifth largest by income in 2024 (£300M). We are delighted that Bidvest Noonan chose ISRM as their training and development partner, reflected in the fact that Bidvest Noonan have formally become an ISRM Silver Plus Corporate Partner, and have subsequently incorporated the ISRM Level 4 and Level 5 training programmes into their professional development framework, hosting seven programmes at their London headquarters for front line team leaders and senior contract managers.

The relationship has also been reflected in the fact that Bidvest Noonan will be hosting the ISRM Tall Building Management Special Interest Group in 2025, offering a platform for security managers around the world to come together to share information, build an understanding of best practices and create the personal and professional networks that will have benefit across the sector.

We are in discussions with Bidvest Noonan about further enhancing their existing global professional development capacities, and we are looking forward to seeing how these and other conversations will continue to develop in 2025.

Initiative of the Year Award



cswp.theism.org

Global Urban Resilience Programme

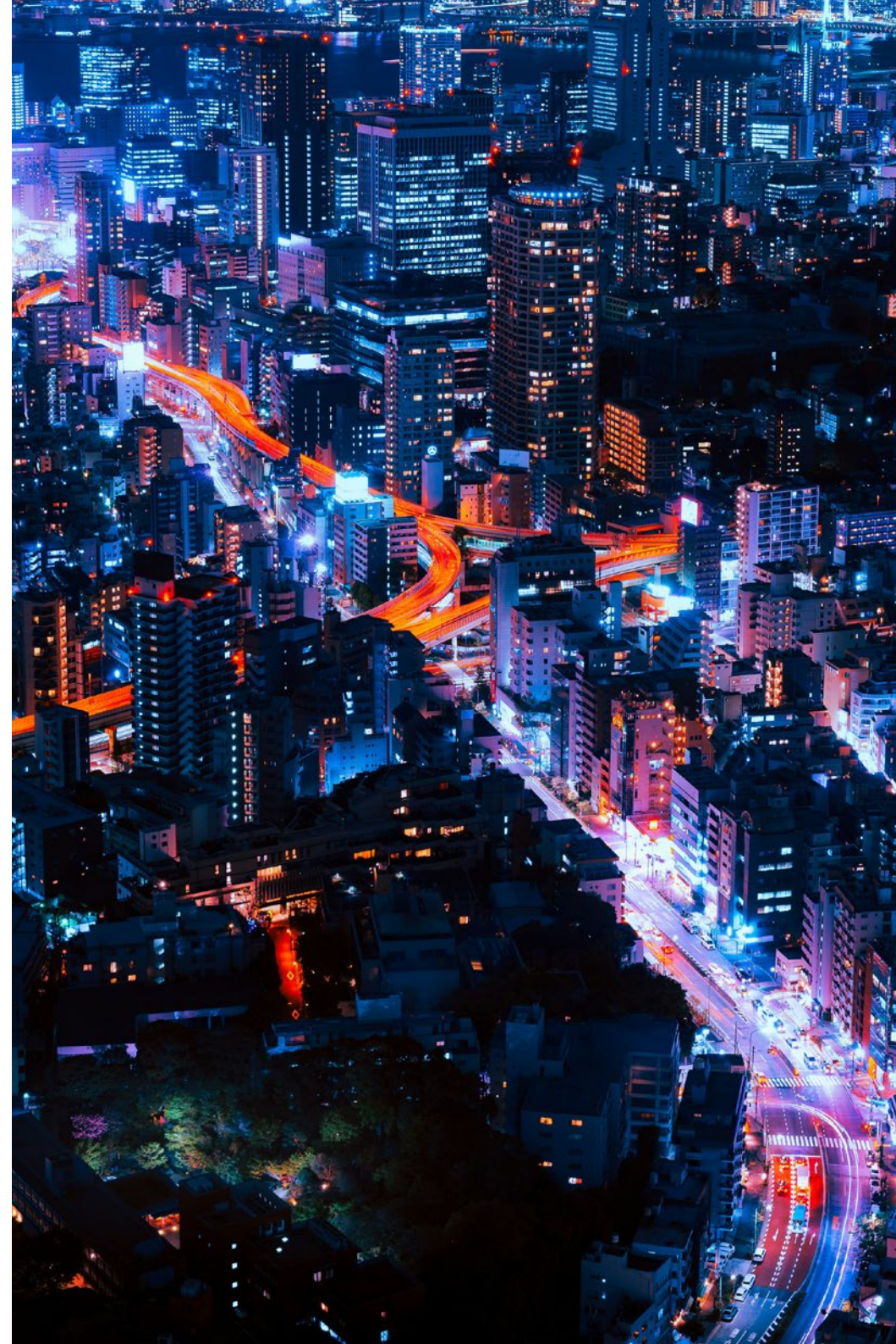
The ISRM Centre for the Study of Wicked Problems programme on Global Urban Resilience has gathered a global network of supporters and stakeholders since it was established in June 2024.

Emerging from the ISRM Level 5 Award in Urban Resilience and Major City Management, it has taken on a life of its own.

It has a Strategic Steering Group of twenty-two members from seventeen countries, and besides its regular monthly webinars on various aspects of global urban resilience is beginning to develop a series of collaborative programmes with a wide range of stakeholder organisations that will have a genuine impact of the way that we model, discuss and engage with some of the most critical issues facing humanity.

Special mention must go to Kathryn Oldham, Chief Resilience Officer of Greater Manchester Combined Authority and Co-Chair of the Strategic Steering Group, who has given her personal and professional support and utilised her networks to develop the programme to where it is today.

We fully believe that the CSWP Global Urban Resilience programme will become a significant voice in the global dialogue over the coming year.



Global Urban Resilience Programme

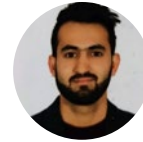
Steering Committee Members:



Co-Chair
Dr Kathy Oldham
Greater Manchester
Combined Authority
Chief Resilience Officer



Georgia
Ana Ardelean
Tbilisi City Hall
Chief Resilience Officer



Nepal
Dinesh Bhatrai
Arista Engineering Consultancy
Founder / MD



United Kingdom
Nadine Sulkowski
University of Gloucestershire
Senior Academic, Systemic Resilience Planning



Co-Chair
Dr David Rubens
Institute of Strategic Risk Management
Executive Director



Ghana
Evans Asamoah Adjei
Accra Metropolitan Assembly
Chief Resilience and Sustainability Officer



Netherlands
Rose Meilink
City of the Hague
Chief Resilience Officer



United Kingdom
Kathryn Woolham O'Brien
University of Central Lancashire
Senior Academic & Course Leader



Armenia
Shavarsh Mkrtchyan
HSBC Bank Armenia
Head of Business Continuity



India
Sheela Patel
Society for Promotion
of Areas Resource Centres
Founder / CEO



Philippines
Adrian Caidoy
Philippines Army
Deputy Director



United States
Mike Edgerton
Port Authority of New York
Manager, Port Security



Australia
Andrew Blades
Strategic Risk Advisor



Indonesia
Ian Betts
Castle Rock Asia
Managing Partner



Saudi Arabia
Nuha Eltinay
ICLEI, Senior Expert Urban Resilience
and Climate Adaptation



United Kingdom
Wadeisor Rukato
Resilience Partnership and Project Lead
Howden Group



Canada
Heather Galbraith
City of Calgary
Programme Lead
Resilience and Futures



Jordan
Nisreen Daoud
Greater Amman Municipality
Manager, Sustainable Development
& Amman Resilience Unit



Switzerland
Dr Amjad Saleem
International Federation of Red Cross
& Red Crescent Societies
Manager, Volunteering,
Youth and Education Department



Cyprus
Dr Georgios Boustras
Director, Cerides
European University Cyprus



Malaysia
Mohamed Bin Sulaiman
City Hall of Kuala Lumpur
Director of Planning and Development



United Kingdom
Chris Keay
Digital Oversight
Director

ISRM

Annual Awards

2024

www.theism.org